

Ōhope Christian Camp – Terms & Conditions

1. Bookings & Payments

- Bookings made online via the **Book and Confirm Now** button will require payment in full, as well as additional online payment fees.
- Bookings made via email, through online inquiry, and via phone will require a **deposit of \$200 per booking** (or **50% if the total is under \$200**) via bank transfer to confirm your reservation. **The remaining balance is due on arrival.** Accepted payment methods: **EFTPOS, credit card, cash, or bank transfer.** A surcharge may apply to credit card and contactless transactions.
- **Group bookings:** A \$300 cleaning deposit is required to secure the booking. If cleaning is completed according to camp requirements, the \$300 deposit will be deducted from the total invoice. If cleaning requirements are not met, the deposit will be retained to cover cleaning costs, and the total invoice remains payable in full.

Cancellations & Refunds

- Cancellations made **more than 7 days before arrival:** full refund of deposit.
- Cancellations made **within 7 days of arrival:** deposit is **non-refundable**.
- **No refunds or credits** are given for early departures (e.g. weather, change of plans, personal reasons).

Rates & Discounts

- **NZMCA members** receive **5% off** campsites. All campsites are powered.
 - **Cabins** (sleep up to 9 guests):
 - Minimum **\$100 per night** for bookings 2 people and under.
 - Extra guests: Adults \$25 | Child (1–19) \$20
 - **Tent/powered sites:**
 - \$50 per night for bookings 2 people and under.
 - Extra guests: Adults \$25 | Child (1–19) \$20
 - **Off-season discounts** may apply at management discretion.
 - **Exclusive campsite hire:** For groups at 50% occupancy or less, exclusive campsite hire is available for \$200 per night, in addition to standard group rates and hall hire.
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2. Check-In & Departure

- **Check-in:** 2:00pm – 7:00pm
 - **Check-out:** by 10:00am
 - Late arrivals must be arranged in advance.
 - Sites and accommodation must be **left clean, tidy, and cleared of belongings.**
 - Lost keys incur a **\$15 replacement fee.**
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3. Guest Conduct

- **Quiet hours:** 10:00pm – 7:00am
 - Alcohol permitted for guests **18+ only**, and must be consumed responsibly within your allocated area.
 - **Parties, excessive drinking, and disruptive behaviour are not allowed.**
 - Management reserves the right to **refuse entry or terminate a stay** if behaviour impacts others or camp operations.
 - **Illegal substances, gang insignia, and firearms are strictly prohibited.**
 - **No dogs are permitted on site** due to our location within a Kiwi Conservation Area.
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4. Sites, Vehicles & Safety

- One **vehicle + caravan/motorhome (or trailer)** per site.
- All vehicles must have **current registration and WOF**.
- **Speed limit:** 5 km/h.
- Caravans/motorhomes must comply with NZ safety standards and hold a current Electrical Warrant of Fitness (EWOFF), with appropriate electrical protection and wastewater systems.
- **Tents and caravans must be spaced** according to NZ campground regulations (minimum 3m apart).
- Keep all ropes, awnings, and equipment **within your site boundary**.
- Drawbars must face the roadway for emergency access.

General Safety

- Take care around the **stream and nearby main road** (vehicles have right of way at the crossing).
 - Keep internal roads clear at all times (access to the Marae).
 - The **Marae is private property**—no entry without permission. Please respect all of our neighbours and their properties.
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5. Facilities & Camp Care

- Please **respect shared spaces** and leave them clean for others.
- Wash sand off before using showers.
- Limit showers to **5 minutes** to conserve hot water.
- Follow all posted cleaning instructions in cabins and kitchen areas.
- The hall kitchen is for cooking only—**not a walkway**.

Cabins

- Do not move mattresses outside or onto floors.
 - No climbing on bunks or playing in cupboards.
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6. Smoking, Fires & Hazards

- All buildings, facilities, and the entire campsite are **smoke-free** and **vape-free**.
 - A **\$250 cleaning fee** applies if smoking occurs indoors.
 - **No open flames or fires** (including braziers or charcoal BBQs).
 - LPG is used on site—fire safety rules must be strictly followed.
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7. Rubbish & Cleaning

- Use recycling facilities provided (separate glass by colour, flatten boxes).
 - Do not leave rubbish outside bins.
 - Fish waste must not be disposed of in bins. Ask managers about disposal of fish waste.
 - Cabins must be left clean (surfaces tidy).
 - Additional cleaning will incur a **minimum \$50 fee**.
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8. Damage & Liability

- Guests are responsible for **any damage** to camp property or equipment.
 - Charges may be applied to the booking.
 - The camp is **not liable for loss, theft, or damage** to personal belongings.
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9. Emergencies

- In case of fire or gas emergency, follow instructions and assemble at the **designated meeting point (beside the red tick on the front fence, near the main entrance)**.

Earthquake & Tsunami Safety:

- If shaking is strong or prolonged, move immediately to higher ground or inland.
 - In the event of a tsunami warning, evacuate immediately to higher ground or inland.
 - The official evacuation point is the Marae behind the campsite.
 - Visit getready.govt.nz for more guidance.
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10. General Rules

- Do not misuse facilities or equipment.
 - Furniture in the hall must not be taken outside and should be lifted, not dragged.
 - Always prioritise safety—for yourself and others.
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11. Indemnity

This property is privately owned. The camper accepts camping privileges with the understanding that he does hereby release the Campground, its officers and employees of all liability for loss or damage to property and injury to his person arising out of his use of its camping facilities, and agrees to indemnify the Campground, its officers and employees, against claims resulting from loss or damage to property or injury to the person of any member of the family or guest of the registered camper arising out of the use of its camping facilities.

Our Golden Rule

Leave your site or cabin in better condition than you found it.
